

THE STATE ELECTRICITY OMBUDSMAN

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Ernakulam, Kerala-682 016

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Appeal Petition No. P/047/2025
(Present A. Chandrakumaran Nair)
Dated: 22-09-2025

Appellant : Sri.Sudheer Kumar P.K
Sreeshanmugha Nilayam
Thoppayil, Nadakkavu,
Kozhikode (dt) - 673011

Respondent : The Assistant Executive Engineer
Electrical Sub Division,
KSE Board Ltd., Mankavu,
Kozhikode dt.

ORDER

Background of the case

The petitioner Shri. Sudheer Kumar is not a consumer. The dispute is regarding the consumer no. 1166364008901 in the name of Shri. Kumaran.E under the Electrical Section, Mankavu. This is a commercial connection under the tariff LT 7 A with connected load 420 W. The consumer was not paid the current charges since 12/2019 and hence the power was disconnected. Then the notice was issued on 27/01/2022 stating to clear the arrears within 15 days failing which the power would be disconnected. The consumer has not paid the arrears and hence the power connection was dismantled on 30/04/2022. The arrear was Rs. 1631/- and after adjusting the CD, the amount payable was Rs. 1090/-. This amount was paid by the petitioner on 04/05/2022 and requested for re-connection. As the power connection was dismantled and removed there is no provision for re-connection and they have to apply for a new connection. The owner of the building and the original consumer is not ready to apply for new connection. The petitioner has approached CGRF for the resolution of his grievance. As he was not the

bonafide consumer, the case would have been rejected. However CGRF issued an order dismissing the petition. This petition is filed by the petitioner as an appeal to the order of the CGRF.

Maintainability of petition

The maintainability of this petition is to be examined as per the regulations of the Kerala State Electricity Regulatory Commission. The regulation 2(6) of the KSERC (CGRF and Ombudsman) Regulation 2023 describes about the complainants.

2.(6)“Complainant” means any person who submits the complaint or grievance or representation as defined in these regulations against the distribution licensee and include the following:-

- (i)** any consumer of electricity supplied by the licensee as defined under clause (15) of section 2 of the Act, including applicants for new connections; or
- (ii)** a voluntary electricity consumer association/ forum or other body corporate or group of electricity consumers; or
- (iii)** the Central Government or State Government - who or which makes the complaint; or
- (iv)** in the case of death of a consumer, his legal heirs or representatives;

Here the petitioner is not a consumer and not the owner of the premises. The petitioner is the occupier of this particular shop based on a lease / rent deed which is expired years back. There is no valid lease/rent deed with the petitioner. The original consumer has not raised any complaint/grievance regarding this connection. The petitioner is not coming under any of the category of complainant mentioned in regulation 2(6) of the KSERC regulation 2023. In view of the above this appeal petition is not maintainable and hence to be rejected.

The petitioner and the respondent has been called for a hearing on 18/09/2025. In the hearing also, the petitioner had failed to justify his stand as a bonafide complainant.

Decision

On verifying the documents submitted and hearing both the petitioner and respondent and also from the analysis as mentioned above, the following decision are hereby taken.

1. The petition is hereby rejected and dismissed.
2. No other costs sanctioned.

ELECTRICITY OMBUDSMAN

No. P/047/2025/_____ dated: 22/09/2025.

Delivered to:

1. Sri.Sudheer Kumar.P.K, Sreeshanmugha Nilayam,Thoppayil, Nadakkavu, Kozhikode (dt).
2. The Assistant Executive Engineer, Electrical Sub Division, KSE Board Ltd., Mankavu,Kozhikode (dt)

Copy to:

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Secretary, KSE Board Limited, Vydhyuthi bhavanam, Pattom, Thiruvananthapuram-4.
3. The Chairperson, Consumer Grievance Redressal Forum, Vydyuthibhavanam, KSEB,Gandhi Road, Kozhikode - 673011

