

THE STATE ELECTRICITY OMBUDSMAN

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APPEAL PETITION No. P/033/2017

(Present: V.V. Sathyarajan)

Dated: 28th April 2017

Appellant : Sri T.P. James,
Thanikkal House,
Ramanchira Madom,
Kokkali, Thrissur

Respondent : The Secretary,
Electricity Wing
Thrissur Corporation,
Thrissur – 680001

ORDER

The appellant, Sri T.P. James had submitted an application dated 14-10-2016 for 4 numbers of service connections to the Assistant Engineer, Electrical Section No. 4, Thrissur Corporation Electricity Department, Thrissur, which was denied to accept the same. Further, the appellant was intimated that as per Supply Code, 2014, electricity to the building can be effected only after installing a transformer at the appellant's costs since the plinth area of the building is 870 Sq. Metre. Aggrieved against this, the appellant approached the CGRF, Thrissur Corporation Electricity Department, with a petition dated 20-12-2016. Even though hearing on complaint No. CGRF-8517/16 was conducted on 18-01-2017 by CGRF, no order was issued by the Forum even after a lapse of three months after filing the petition. Hence the appellant filed an appeal petition dated 16-03-2017 before this Authority.

On receipt of appeal petition, this office has directed the respondent to furnish their remarks vide this office letter dated 16-03-2017. Meanwhile the appellant has informed, vide his letter dated 18-04-2017 that an order dated 29-03-2017 was issued by the CGRF in favour of the appellant and the respondent has taken action to effect service connection. In the above

circumstances, the appellant informed that he is not pressing the appeal petition already submitted.

Since the grievance of the appellant has already been settled, the appeal petition stands disposed of accordingly.

ELECTRICITY OMBUDSMAN

P/033/2017/_____ /Dated _____

Delivered to:

1. Sri T.P. James, Thanikkal House, Ramanchira Madom, Kokkali, Thrissur
2. The Assistant Secretary, Electricity Wing, Thrissur Corporation, Thrissur

Copy to:

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Chairperson, Consumer Grievance Redressal Forum, Electrical Wing, Thrissur Corporation, Thrissur.