THE STATE ELECTRICITY OMBUDSMAN Charangattu Bhavan, Building No.34/895, Mamangalam-Anchumana Road, Edappally, Kochi-682 024 www.keralaeo.org Ph: 0484 2346488, Mob: 91 9539913269 Email: ombudsman.electricity@gmail.com

APPEAL PETITION No. P/019/2020 (Present: A.S. Dasappan) Dated: 11th August 2020

Appellant	:	Sri. Abdul Khader P.P. Proprietor, M/S Afthab Tower, Kolagappara, Meenangadi, Wayanad
Respondent	:	The Assistant Executive Engineer, Electrical Sub Division, KSEBL, Sulthan Bathery, Wayanad

<u>ORDER</u>

The appellant, Sri Abdul Khader P.P. had submitted an application dated 01-08-2019 for an HT connection before the Assistant Engineer, Electrical Section, Sultan Bathery and remitted the required application fee for the same. The appellant's complaint relates that his application for availing HT connection to the premises was unnecessarily delayed by the Deputy Chief Engineer, Electrical Circle, Kalpetta. According to the respondent, the appellant had failed to comply with the mandatory stipulation of providing independent and exclusive access to the metering equipment as envisaged in the Annexure 13 Clause 5 of Kerala Electricity Supply Code, 2014. Aggrieved against the decision of the Deputy Chief Engineer, the appellant approached the CGRF, Kozhikode with a petition which was dismissed since the Forum finds that there is no deficiency in service from the respondent's side on the matter and the petition is found devoid of merit, vide order no. OP 119/2019-20 dated 14-01-2020. Against the decision, the appellant has submitted this appeal petition before this Authority on 16-03-2020. On receipt of appeal petition, this office has directed the respondent to furnish their remarks vide this office letter dated 16-03-2020. Meanwhile the appellant, during the pendency of this appeal petition, has approached the Hon. Kerala State Electricity Regulatory Commission in OP No. 11/2020 seeking same remedies as sought in the appeal petition.

Now, the respondent has submitted the letter dated 02-07-2020 stating that the Hon. Commission have pronounced its order on 11-06-2020 and a copy of the order has also been received. The respondent has requested that considering the facts stated above, the appeal petition may be dismissed as infructuous. At the same time, the appellant has also furnished his willingness to withdraw the appeal petition, vide his letter dated 04-07-2020. Since the grievance of the appellant has already been settled, the appeal petition stands dismissed as infructuous.

ELECTRICITY OMBUDSMAN

P/019/2020/ /Dated:

Delivered to:

- 1. Sri. Abdul Khader P.P., Aftab Tower, Kolgappara P.O., Wayanad.
- 2. The Assistant Executive Engineer, Electrical Sub Division, KSEBL, Sulthan Bathery, Wayanad

Copy to:

- 1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
- 2. The Secretary, KSE Board Limited, Vydhyuthi Bhavanam, Pattom, Thiruvananthapuram-4.
- 3. The Chairperson, Consumer Grievance Redressal Forum, Vydhyuthi Bhavanam, KSE Board Ltd, Gandhi Road, Kozhikode.