THE STATE ELECTRICITY OMBUDSMAN

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Appeal Petition No. RP/01/2024 (Present A. Chandrakumaran Nair) Dated: February-23-2024

Appellant : Sri. Markose Xavier,

Kandathil, 63- Aradhana Nagar,

Sanker's Junction, Kollam (Dist)- 691001

Respondent : The Assistant Executive Engineer,

Electrical Sub Division, KSE Board Limited, Kollam, Kollam (Dist.)

<u>INTERIM ORDER</u>

The hearing of the Review Petition RP/01/2024 had been done on 16/02/2024 in the KSEBL, IB at Paruthippara, Thiruvananthapuram. In the hearing also the contention of the appellant is that Section 110(11,12,13) of the Supply Code is to be applied in this case. This could be applied if the meter is not recording the consumption, though the display is not available. The respondent informed that meter has been located and available with them. Hence it is directed to test the meter and down load the data if available to take the further decision. The respondent is directed to comply with this direction on urgent basis and to send the report.

ELECTRICITY OMBUDSMAN

No. RP/01/2024/ dated: 23/02/2024.

Delivered to:

- 1. Sri. Markose Xavier, Kandathil, 63- Aradhana Nagar, Sanker's Junction, Kollam (Dist)- 691001.
- 2. The Assistant Executive Engineer, Electrical Sub Division, KSE Board Limited, Kollam, Kollam (Dist.)

Copy to:

- 1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
- 2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom, Thiruvananthapuram-4.