

## Which Rules and Regulations govern the functioning of Consumer Grievance Redressal Forum (CGRF) and

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Monday, 23 February 2009 16:51 -

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The Regulations called the *Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2005* issued by the Kerala State Electricity Regulatory Commission govern the functioning of Consumer Grievance Redressal Forum (CGRF) and Ombudsman. The various regulations issued by the

Kerala State Electricity Regulatory Commission are available in the web site of the Commission.