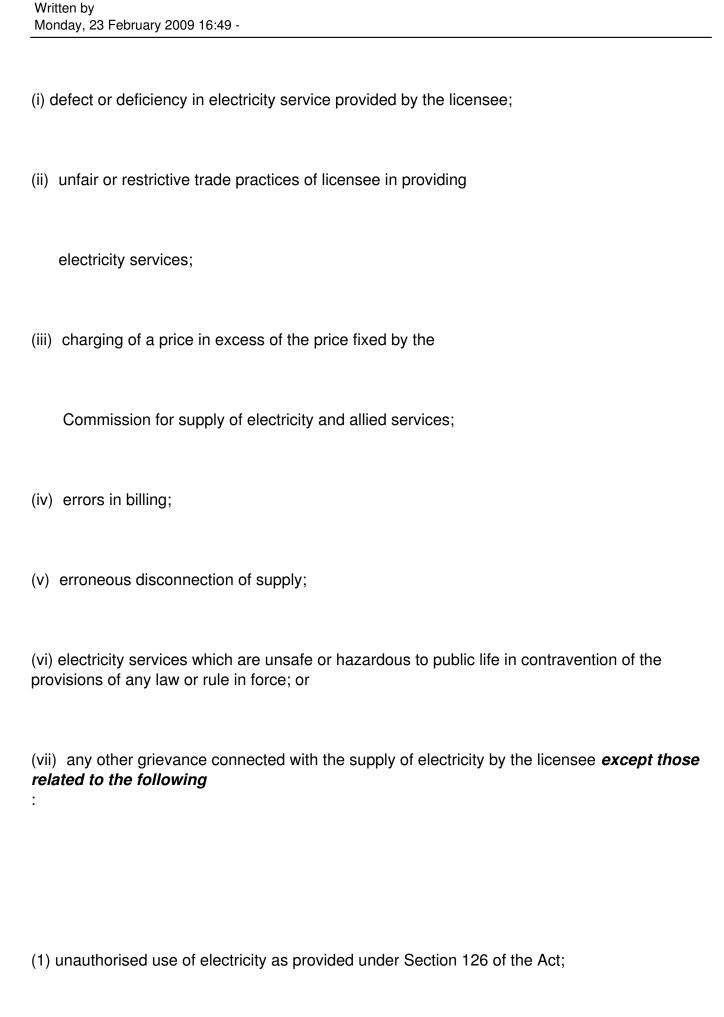
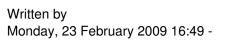
## What is meant by Grievance or Complaint?



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(2) offences and penalties as provided under Sections 135 to 139 of the Act and

(3) accident in the distribution, supply or use of electricity under Section 161 of the Act.